

From: Wendy G. Gretzinger
To: Microsoft ATR
Date: 1/21/02 4:59pm
Subject: Microsoft Settlement Agreement

The attached was faxed to Attorney General John Ashcroft.

January 15, 2002

Attorney General John Ashcroft
US Department of Justice, 950 Pennsylvania Avenue, NW
Washington, DC 20530-0001

Dear Mr. Ashcroft:

As a concerned citizen, I am writing to ask the Justice department to accept the recent settlement with Microsoft. After all the time and money spent on this drawn out federal lawsuit, it is time to accept this compromise.

The action taken against Microsoft has been heavy-handed and will not improve the quality or cost of products of technology. To attempt to break up a company that manufactures so many widely used computer software products would be a disservice to the general public. People have preferred the Company and its products over other market products. Competitors either need to become innovators like Microsoft, or get out of the business. Although I did not support the idea of a lawsuit from the start, I do think this settlement should appease the critics and is a fair agreement for ensuring future competition. Microsoft has agreed on many fronts to not operate by retaliation against those who offer competitive products while opening their own technology to licensing opportunities. In some cases Microsoft will be delivering more than the government has requested.

As an interested citizen, I would hope the Justice Department would do the right thing. Please accept this good faith agreement between Microsoft and the government after the 60-day public comment period. Your consideration is appreciated.

Sincerely,

Wendy Gretzinger

MTC-0014364_0002